CASE MANAGEMENT DURING COVID-19 RECOVERY

Owner calls requesting service for animal

Can you maintain adequate supplies of appropriate PPE and do you have sufficient staff resources if you begin to offer these types of services?

YES

Is the requested service in compliance with state/local orders for performing urgent/non-urgent procedures?

YES

Is the owner/household member quarantined because of COVID-19 or showing CDC-defined symptoms?

YES

Can a non-quarantined, apparently healthy individual bring the patient to your practice?

YES

Notify appropriate personnel to determine if the practice is equipped to provide the necessary care without unreasonably endangering staff while complying with directions from federal, state, and local health officials.

See AVMA COVID-19 use of PPE
See CDC guidelines for veterinarians

NO

Are you a mobile practice or can you refer to a mobile practice? See AVMA COVID-19 resources for:
Mobile and house call veterinarians
Equine practitioners
Food animal practitioners

Follow direction from federal, state, local health officials about contact with individuals quarantined because of COVID-19 or showing CDC-defined symptoms. If relevant, refer to AVMA COVID-19 use of PPE resource.

NO

Is the case urgent where waiting for a period of time would have a negative impact on the health of the patient or public health?

YES

Poster service until state/local orders change

NO

Utilize telemedicine
See AVMA telehealth resources

NO

Offer service with consideration for social distancing and CDC PPE recommendations

YES

Is telemedicine an option?

NO

Is telemedicine an option?

YES

Is telemedicine an option?

NO

Consider postponing procedure

YES

Consider referral to a practice with adequate PPE and/or support staff

NO